

Acer beTouch E200 English Operating System Version 2.001.00 Update Notification

To check the operating system, language and version on your phone:

Tap *Start* > *Settings* > *System* > *System Information*; expand *Software* to see the *Language* and *Minor version* information.

Supported version(s): EN (Standard English)

Update file name:

EUU_ACER_E200_2.001.00_EN_2.001.msi

Requirements

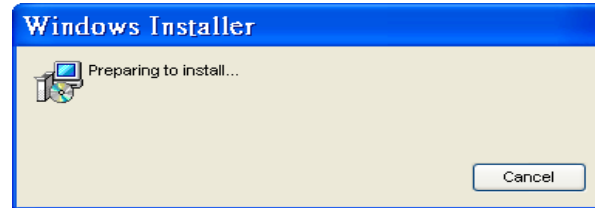
- You will need a PC with Windows XP (32- or 64-bit, Service Pack 2 or above), Windows Vista (32- or 64-bit) or Windows 7 (32- or 64-bit)
- Ensure Microsoft ActiveSync 4.5 (on Windows XP) or Windows Mobile Device Center (on Windows Vista or Windows 7) is installed on the PC.

Notes

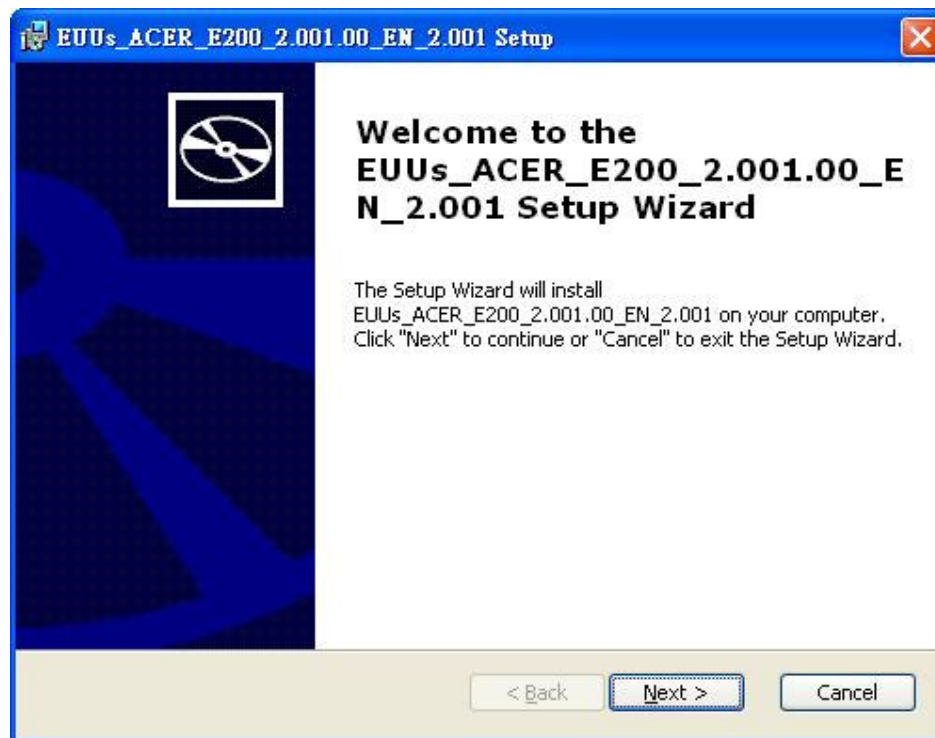
- The update will erase all personal information and contacts stored on your phone and any programs you have installed. Please back up all necessary data to a PC before updating.
- Disable any firewalls before updating.
- If you have an SD card inserted, please remove it.
- Ensure the battery level is more than 50%.
- Connect your phone and PC via the USB cable. Ensure that the connection is established.
- If ActiveSync does not connect properly: On your phone, tap *Start* > *Settings* > *Connections* tab > *USB to PC* and uncheck **Enable advanced network functionality**.
- The installation will take 20 to 30 minutes. Please do not unplug or switch off your phone, or interrupt the process in any way.

Software Upgrade Procedure

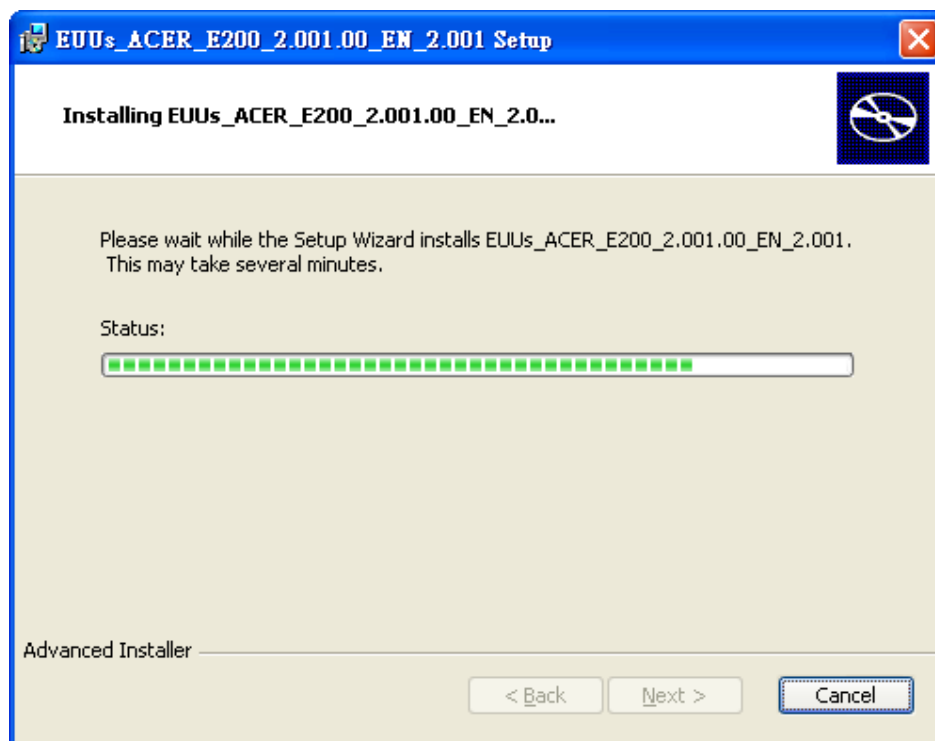
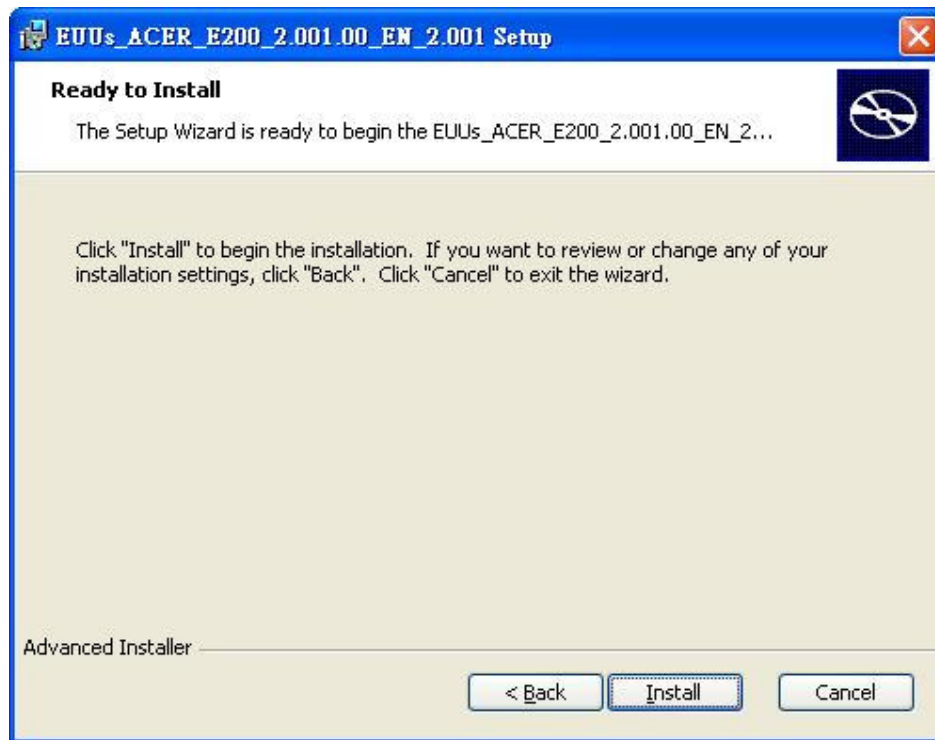
1. Double-click the file and the Windows Installer window pops up.



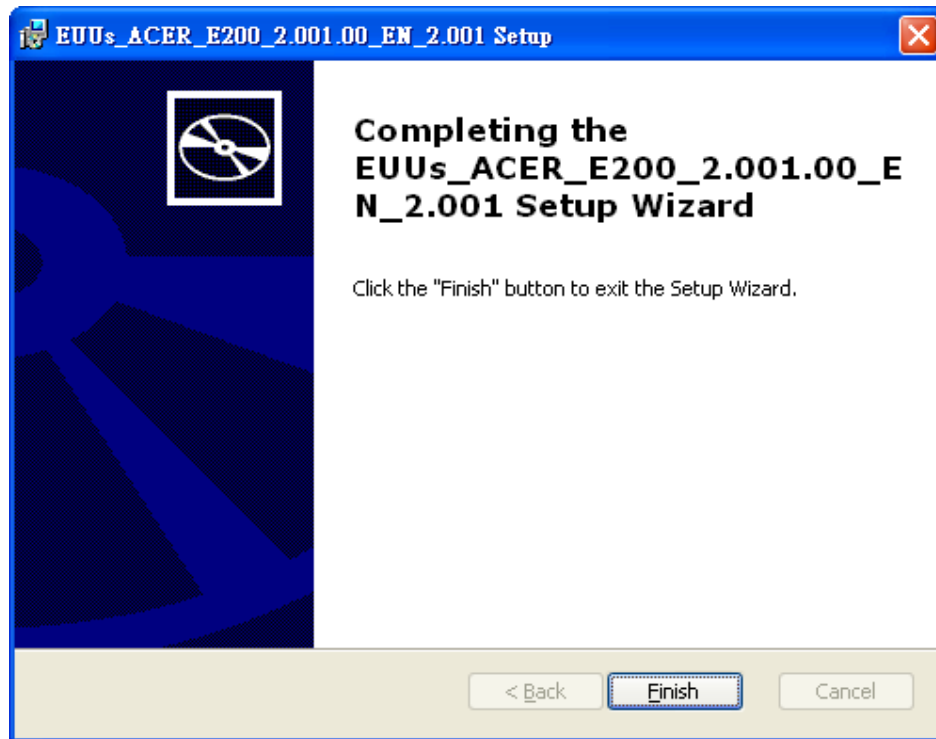
2. Check that the version is correct then click **Next**.



3. Click **Install** to start the installation process.



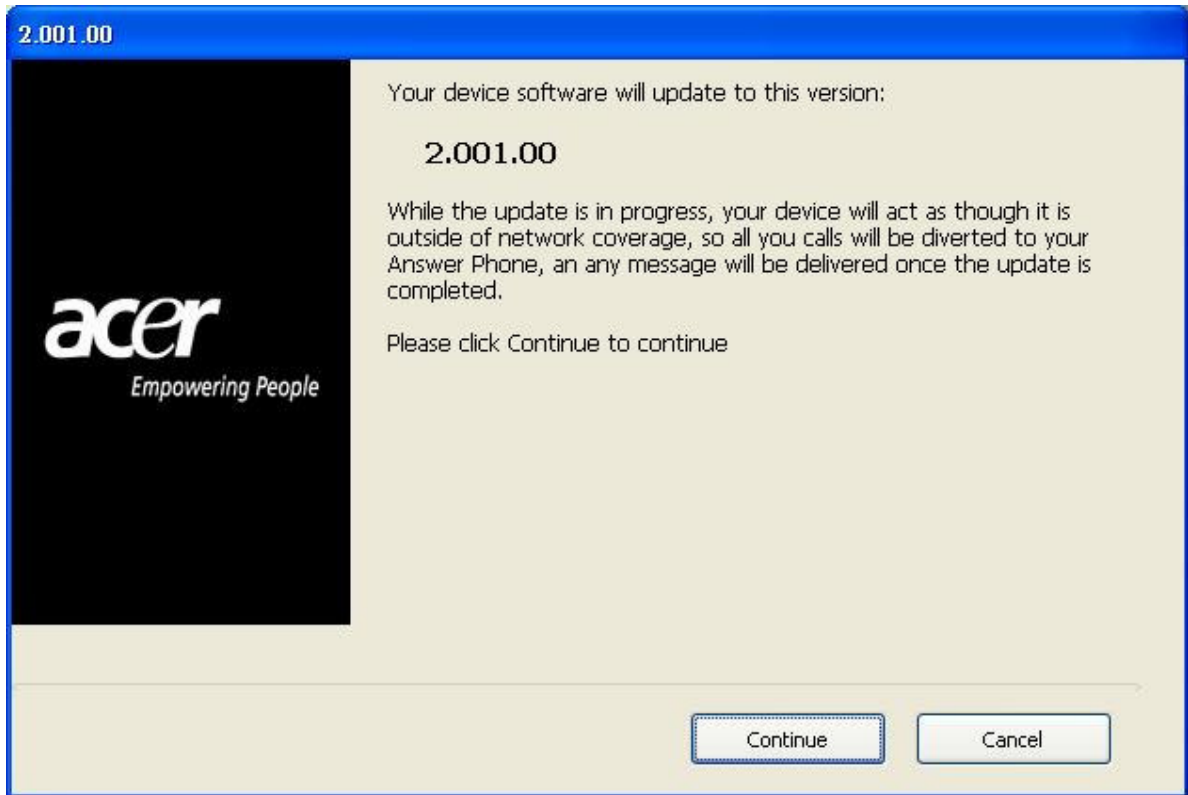
4. When EUU is installed, a pop up window will inform you that the installation is completed. Click **Finish**.



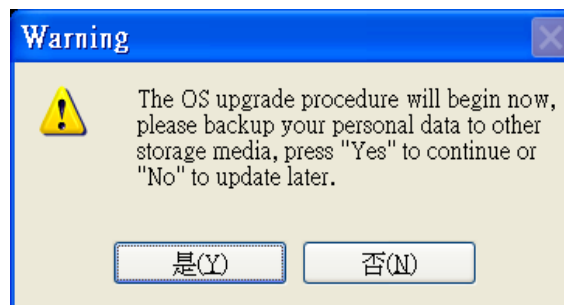
5. Connect your phone to the PC with a USB cable. Ensure ActiveSync connects successfully then click **Next**.



6. Check that the version is correct then click **Continue**.



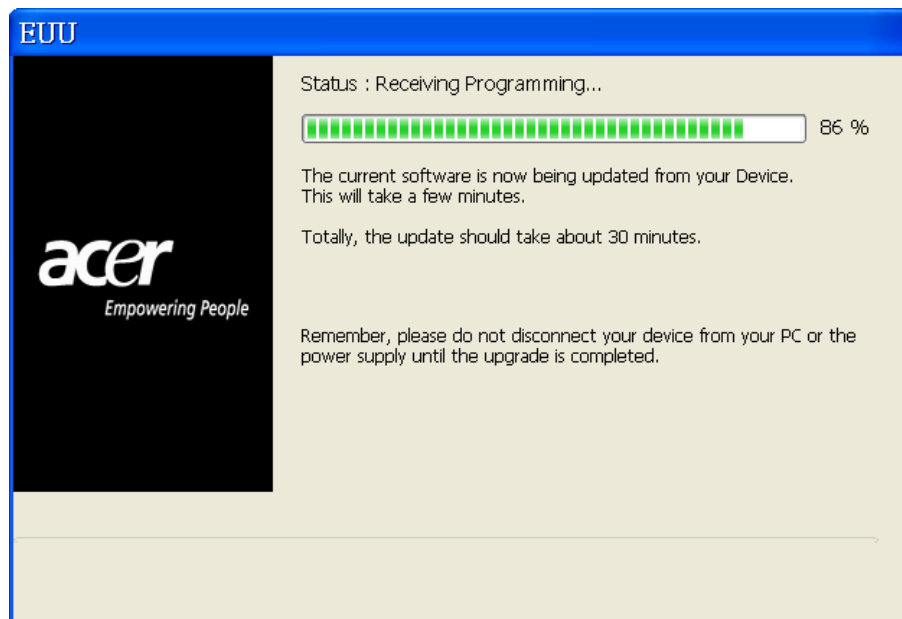
7. Ensure you have made backup copies of your personal data. Click **Yes** to start the upgrade.



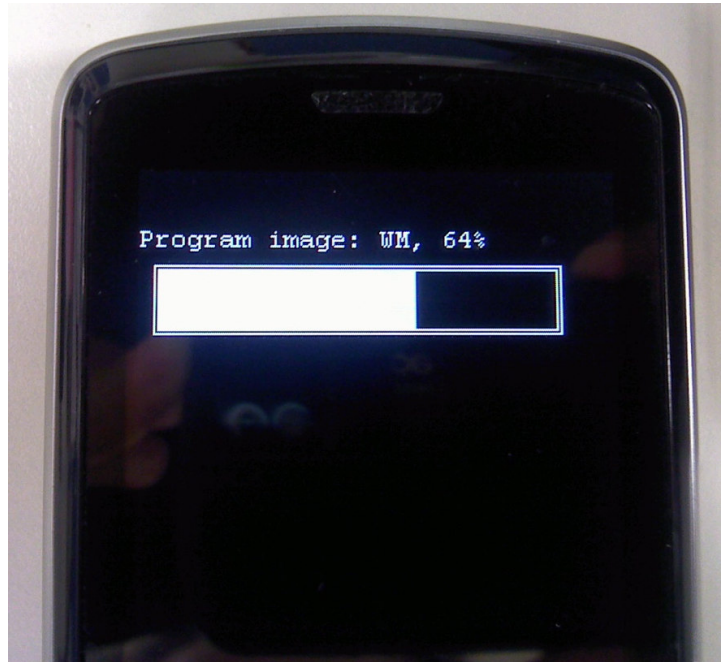
8. Please read the message on your phone. Tap **Yes** on your phone and click **Yes** on the PC to start the upgrade.



9. A progress screen pops up.



(PC side)



(Device side)

10. When the process is finished, disconnect your phone from the PC and press the power button to reboot the phone. Once your phone reboots, you will need to go through the setup procedure before you can use your phone.

